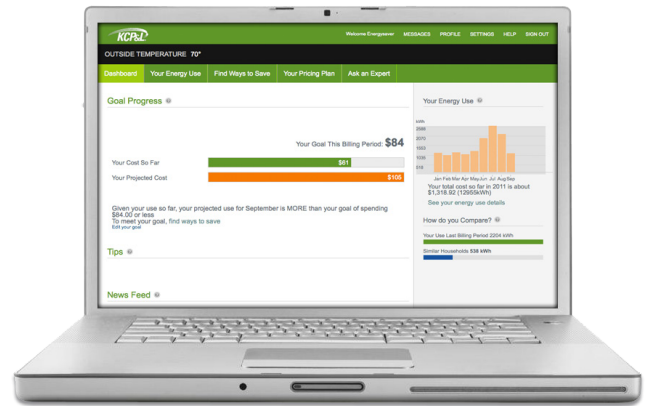




# SmartGrid

the future of energy

## Frequently Asked Questions About KCP&L's MySmart Portal



### What is the MySmart Portal?

The MySmart Portal is a Web-based tool that allows you to monitor and manage your electricity usage. Having this information helps you make smarter decisions about how you use energy, which can save you money on your monthly bill.

### Who can access the MySmart Portal?

Any customer in the KCP&L SmartGrid Demonstration Area can access the MySmart Portal. To view a map of the Demonstration Area, visit [www.kcplsmartgrid.com](http://www.kcplsmartgrid.com).

### What features does MySmart Portal offer to help monitor my usage and spending?

MySmart Portal is packed with useful tools, designed to help everyone find ways to better manage electricity usage. These features include:

- Using information from your MySmart Meter, MySmart Portal shows your daily patterns and how they affect your energy usage and costs.
- Charts and graphs are also included to show how much you spend on heating and cooling.
- Energy saving improvement tips based on the unique characteristics of your home.
- Compares your usage to other homes like yours in your neighborhood as a benchmark for your energy usage.

### Can MySmart Portal help me to improve my energy efficiency?

MySmart Portal includes a powerful energy advisory tool that helps to provide clear and realistic advice to improve your home's energy efficiency. You can ask specific questions that can be addressed and shared within your community. Putting these tips to work can increase the energy efficiency of your home and help you save money on your monthly bill.

### Can I communicate with other MySmart Portal users who may have tips on controlling energy usage?

After joining MySmart Portal, you will instantly be a part of an online community that can offer energy savings recommendations and recognize your energy saving achievements.

### Can I use MySmart Portal to compare my energy usage to those around me?

You can compare your energy usage anonymously with similar homes in your area. Comparing behavior can help you set new personal goals.

### How much does MySmart Portal cost?

MySmart Portal is FREE to all KCP&L customers who live within the SmartGrid Demonstration Area. To learn more about the Smart Grid Demonstration Project, visit [www.kcplsmartgrid.com](http://www.kcplsmartgrid.com).

### How is MySmart Portal different from other energy programs?

With MySmart Portal, you can access near real-time data, giving you immediate control over your home's energy usage. Additionally, MySmart Portal knows your unique home and offers customized suggestions on how to save energy. You can also interact with an Energy Expert and other customers in your community, all of whom can help you answer your energy savings questions.

### How do I start using MySmart Portal?

Visit [www.kcpl.com/mysmartportal](http://www.kcpl.com/mysmartportal) for detailed instructions. First time users will need to register with their KCP&L account number (found in the top right-hand corner of your monthly bill). Then, you will answer a few simple questions about your home. Finally, you will establish saving goals. You can log back in as often as you like to track your energy usage and gauge progress against your goals.